Managed IT Services

Benefits for Small Business Owners

- Predictable costs
- Better security with less hassle
- Professional management of email and network
- No need to hire a full-time IT person

How We Work

- Simple, clear monthly billing
- No long-term contracts required (optional discounts available for annual commitments)
- Business-hours support
- Optional emergency support at hourly rate

Our Service Packages

We offer straightforward, professional Managed IT Service Packages designed for small businesses. Our goal is to help you focus on your work while we keep your technology secure, reliable, and easy to use.

Silver Package

Perfect for offices that need reliable email and basic support.

Microsoft 365 Management
Keep your team productive with hassle-free account administration.
- Add/remove users
- Password resets
- License management

Email Security
Protects your business from phishing and spam threats.
- Anti-phishing
- Spam filtering
- Basic MFA setup

Limited Help Desk Support
Get help when you need it for essential issues.
- Remote help for email issues and Office installs
- Business hours only

Gold Package

Everything in Silver, plus:

Device Monitoring & Management
Proactively maintains device health and security.
- Health and security monitoring
- Automated Windows updates
- Managed antivirus/endpoint security

Basic Remote Support
Quickly resolves everyday technical problems.
- PC troubleshooting
- Printer/connection issues

Platinum Package

Everything in Gold, plus:

Advanced Support
Prioritized service with included onsite hours.
- Onsite support hours included
- Priority response times

Backup & Continuity
Ensure business resilience with automated backups and fast recovery.
- Automated PC & server backups (cloud or hybrid)
- Scheduled backups with recovery testing
- Email Backup for Microsoft 365 (protects email, OneDrive, SharePoint)

Managed Networking & Wi-Fi Add-On

Professional management of your office network.

Business-Class Router/Firewall Setup and Management
- Secure configuration
- Firmware updates

Wi-Fi Design and Management
- Access point setup
- Signal optimization
- Guest network separation

Ongoing Monitoring
- Performance alerts
- Remote troubleshooting

**Are you looking for a specific service to better fit your needs?
Ask us! We are more than happy to help!**

Reach out today for a free consultation!